

REQUEST FOR VOLUNTARY GAMBLING SUSPENSION (Switzerland-wide)

To whom it may concern:

I am writing to request a voluntary gambling suspension in Switzerland. I acknowledge that the following conditions, which are set out in Arts. 80 and 81 of the Swiss Federal Act on Gambling (GamblA), apply to this request for a voluntary gambling suspension.

- The gambling suspension is valid for an indeterminate period of time and does not expire on a specific date.
- The gambling suspension applies to the full range of games on offer at all Swiss casinos, both at brick-and-mortar establishments and offered through online platforms.
- The gambling suspension also applies to online lotteries, sports betting, games of skill and to major competitions specified by the inter-cantonal authority. This means that the gambling suspension also applies, for example, to participation in the online Swiss Lotto and other games offered by Swisslos and Loterie Romande.
- A termination request can be submitted no sooner than three months after the suspension has gone into effect and requires a financial review of the obligatory documentation (extract from debt collection register, proof of income, bank statements) and an interview with a representative from one of the addiction counselling centres recognised by the canton.

Personal details:

Mr ☐ Ms ☐

Surname:

First name:

Street:

Postcode, place:

Date of birth:

Nationality:

Tel no.:

Copy of personal ID:

A copy of your ID must be provided for identity verification purposes.

☐ Passport

☐ ID

☐ Driving license

☐ Residence permit (☐ A ☐ B ☐ C)

☐ Other:

Would you like a written confirmation of the gambling suspension?

☐ No (I do not want to receive a confirmation by post)

☐ Yes (I would like to receive a confirmation by post)

Date:

Signature of Applicant:

The following questions are voluntary. The information you provide will help us to constantly improve our social concept. All information will be kept strictly confidential.

Reason for gambling suspension *(multiple answers possible)*

- ☐ Preventive
☐ Lost too much money gambling
☐ Spending too much time gambling
☐ Financial problems. If yes, specify: ☐ Games of luck ☐ Other reasons
☐ Loss of control over gambling behaviour
☐ At the request of family/others
☐ Betting beyond my means (income and assets)
☐ Other:

Time of gambling suspension *(please check one answer only)*

- ☐ Preventive (precautionary)
☐ In good time (now, before it's too late)
☐ Too late (overdue)

Family situation:

Marital status: ☐ unmarried ☐ married ☐ divorced ☐ widowed ☐ separated
 Children (dependents): ☐ No ☐ Yes Number: Age:

Employment situation:

- ☐ Employed ☐ Self-employed ☐ Profession/industry:
☐ Unemployed ☐ AHV/IV recipient ☐ Housewife/Househusband
☐ Other:

Gambling frequency:

- ☐ 1-2 times/week ☐ 3-4 times/week ☐ 5-7 times/week ☐ Other:

Time spent gambling per day:

- ☐ 0-2 hours ☐ 3-4 hours ☐ 5-7 hours ☐ Other:

Type of game:

- ☐ Slots ☐ Table games ☐ Poker ☐ Other:



Other games of luck:

- | | | |
|---|--|---------------------------------------|
| <input type="checkbox"/> Lotteries (online) | <input type="checkbox"/> Electronic lotteries (Tactilo, etc) | <input type="checkbox"/> Betting |
| <input type="checkbox"/> Lotteries (kiosk) | <input type="checkbox"/> Poker outside casinos | <input type="checkbox"/> Other: |

Average amount of money spent:

- | | |
|---|---|
| <input type="checkbox"/> Per day: | <input type="checkbox"/> Per month: |
|---|---|

Voluntary gambling suspensions are an effective means of self-protection if you recognise that you are gambling more than you can afford. We also recommend that you take advantage of the counselling resources offered by the cantonal office responsible promoting healthy gambling habits. Here we work closely with the KCLICK Lucerne Region Addiction Unit together.

This centre offers advice, support and therapy to help affected individuals and their families find alternatives to casinos and gambling. The expert counsellors listen, ask questions and offer guidance to persons in the process of trying to change their gambling behaviour.

KCLICK Lucerne Region Addiction Unit

Obergrundstrasse 49

6003 Lucerne

Tel. 041 249 30 60

www.klick-luzern.ch

Counselling services are free and require no commitment. Counsellors are also available by phone.

Would you like counselling from a professional? ☐ No ☐ Yes

May this professional contact you by phone for a talk with no obligation?

- ☐ No ☐ Yes, phone number:

Please send the completed and signed request form, including a copy of your ID, to the following address:

Grand Casino Luzern
Haldenstrasse 6
6006 Lucerne

or by email to: customercare@grandcasinoluzern.ch